

## GOPHER BIKES RENTAL POLICIES

**Reservations:**

- Reservations can be made online or during the bicycle distribution event.

**Rental Period and Returns:**

- Rental period ends on the last day of instruction for the semester/summer term. Study and final exam days are not included unless prearranged.
- Bicycles and U-Locks can be returned at any time at the designated rack along Walnut Street next to the University Avenue Ramp. Returns to any other location may be subject to late, damage, or loss fees until the item(s) are properly returned. Email [biking@umn.edu](mailto:biking@umn.edu) immediately after returning your bike.
- Bicycles in need of repair must be returned to PTS' 4th Street Ramp office. Appointments must be made prior to drop-off by emailing [biking@umn.edu](mailto:biking@umn.edu). Bicycle repair arising from normal use will be performed at no charge. A replacement bicycle may be issued provided the reason for repair is not due to prohibited use.

**Late/Damage/Cleaning/Loss & Replacement Fees:**

- Bicycles returned after the end date of the rental period may be subject to late fees and/or suspension from future rentals.
- Bicycles returned damaged – and in un-rentable condition – may be subject to a replacement fine of up to \$100.
- Failure to return the bicycle and U-Lock within two weeks of the end of the rental period may result in the customer being charged the replacement fine for the bicycle and U-lock and a hold being placed on the student's account.
- Bicycle rental program bicycles are not designed for use in mountain biking, trick riding, ramp jumping, riding on severe terrain or racing and may not be used for these purposes. Participants acknowledge that they understand and agree to these restrictions and will not use the bicycle in a prohibited manner.
- PTS retains the right to refuse replacement and/or additional participation in our program for any student who has been determined to be negligent in operating, maintaining or securing their bicycle and directly or indirectly contributing to its damage, loss or theft.
- It is the customer's responsibility to inspect equipment and note any pre-existing damage prior to check-out. Customers who return items in worse condition than at the time of check-out may be subject to a damage fee.

**GOPHER BIKES EQUIPMENT RENTAL CONTRACT  
PLEASE READ CAREFULLY THEN SIGN**

I, the undersigned, on behalf of myself, my personal representatives, agents, heirs and next of kin, hereby release Regents of the University of Minnesota and its representatives, employees, officers and agents of any responsibility or liability for personal and/or bodily injury, including death and damage to or loss of property that may incur as a result of the use of the bicycle and associated equipment. I agree to indemnify and hold harmless Regents of the University of Minnesota and its representatives, employees, officers and agents against all suits, actions, claims or damages that arise out of my use, misuse, or abuse of the equipment. I acknowledge that the activities for which the equipment is used include inherent dangers, and I accept all risks associated with the use of the equipment. Furthermore, I agree that I am responsible for returning this equipment in the same condition in which I now find it, that I am responsible for the cost of any equipment repair or replacement necessary as a consequence of my use, and that I will pay any late charges resulting from the return of the equipment beyond the scheduled use date.

Student ID: \_\_\_\_\_ Bicycle Number: \_\_\_\_\_ Helmet: Y / N

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

CUSTOMER CHECK-OUT SIGNATURE: \_\_\_\_\_ Date \_\_\_\_\_ Staff Name: \_\_\_\_\_

CUSTOMER CHECK-IN SIGNATURE: \_\_\_\_\_ Date \_\_\_\_\_ Staff Name: \_\_\_\_\_